

SCOTCH & SODA

AMSTERDAM COUTURE

- RETURN FORM -

Thank you for shopping in the Scotch & Soda webstore. If you are not satisfied with your purchase, you can return your order within 60 days after receiving your order without mentioning the reason for return. We will notify you immediately upon receipt of your return parcel. The purchase price of the returned item(s) (including shipping costs) will be refunded within 14 days but not before we have received your return parcel or proof of your returned shipment (Please note: return costs are not reimbursed). More information about your right of withdrawal can be found in the confirmation e-mail of your order.

NAME• _____

ADDRESS• _____

SALES ORDER• _____

DATE• _____

We would be grateful if you could tell us the reason for your return, which you can indicate with the numbers below for each item:

1. Too small 2. Too big 3. Damaged 4. Not what I expected 5. Wrong item 6. Other reason

I wish to return the following item(s):

<i>Item number (style number):</i>	<i>Size:</i>	<i>Quantity:</i>	<i>Reason for return:</i>

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RETURN BY POST

Returning items to Scotch & Soda is quick and easy:

1. Items may be returned within 60 days after receiving them. You may use a smaller box or envelope to save costs.
2. Send the package to:

SCOTCH & SODA
Returns Webstore
Jacobus Spijkerdreef 20-24
2132 PZ Hoofddorp
Netherlands

RETURN IN AN OFFICIAL SCOTCH & SODA STORE

In the Netherlands it is also possible to return your order for free in one of our official Scotch & Soda stores.

1. Take proof of your purchase with you, for instance the packing slip or the order confirmation.
2. When the return meets all conditions set out on the "Returns" page, you will receive a delivery receipt in the store. Please keep it safe.
3. We can't return cash for your online purchases in the shop. You will receive a refund for the returned items promptly and within 14 business days to the account you used for the original purchase. (Please check "Reimbursement" for more information).

It is not possible to exchange items.

CONTACT

If you have any questions about your order, payment or delivery, contact us by email at consumercare@scotch-soda.com or call +31 (0)23 5677663 (Monday to Friday 8:30-17:00 CET).

Please have your order number at hand.

GENERAL TERMS AND CONDITIONS OF SALE

You can find the latest version of our General Terms and Conditions of Sale on our website, which are applicable to all orders placed on the website.